

NEW JERSEY ASSOCIATION OF COUNTIES

County Government with a Unified Voice!

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9-1-1 DISPATCHER SALARIES Survey Results 2014

Thank you to Bergen, Camden, Cumberland, Gloucester, Hunterdon, Middlesex, Ocean, Salem, Somerset and Warren Counties for taking the time to respond to NJAC's request for information concerning 9-1-1 dispatcher salaries. The following table and bullet points summarize the responses to NJAC's inquiry on whether the county operates a centralized 9-1-1 dispatch center; the number of position titles, and salary range for dispatchers.

COUNTY	CENTRALIZED 911 DISPATCH	POSITION TITLES	DISPATCHER SALARY RANGES
Bergen ¹	Yes	3	\$27,717 - \$56,092
Camden ²	Yes	8	\$19.74-\$34.93 an Hour/ \$43,106-\$76,288 a Year
Cumberland	Yes	8 Step Guide	\$33,032 - \$45,255
Gloucester ³	Yes	4	\$39,634 - \$71,520
Hunterdon ⁴	Yes	3	\$25,540 - \$37,500
Middlesex	No	-	-
Ocean ⁵	Yes	5	\$32,500 - \$110,000
Salem ⁶	Yes	4	\$16.68 - \$28.30 an Hour
Somerset ⁷	Yes	4	\$39,485 - \$75,176
Warren ⁸	Yes	3	\$36,306 - \$70,000

FOOTNOTES

1. Bergen County's three position titles include: Public Safety Telecommunicator (\$27,717 - \$53,173); Sr. Public Safety Telecommunicator (\$40,600 - \$55,026); and, Supervising Public Safety Telecommunicator (\$56,092).
2. Camden County's eight position titles include: Public Safety Telecommunicator Trainee (\$19.74 an hour, \$43,106 a year); Public Safety Telecommunicator (\$21.95 an hour, \$47,939 a year); Assistant Communications Technician (\$24.12 an hour, \$50,171 a year); Sr. Public

- Safety Telecommunicator (\$25.63 an hour, \$55,970 a year); Operations and Training Officer, Emergency Management (\$27.42 an hour, \$57,038 a year); Communications Technician (\$31.85 an hour, \$66,250 a year); Supervising Public Safety Telecommunicator (\$33.22 an hour, \$72,542 a year); and, Supervising Public Safety Telecommunicator I (\$34.92 an hour, \$76,288 a year).
3. Gloucester County's four position titles include: Public Safety Telecommunicator Trainee (\$39,364 - \$55,314); Public Safety Telecommunicator (\$43,129 - \$60,191); Sr. Public Safety Telecommunicator (\$46,992 - \$65,582); and, Supervising Public Safety Telecommunicator (\$51,247 - \$71,520).
 4. Hunterdon County's three position titles include: Public Safety Telecommunicator Trainee (\$25,540); Public Safety Telecommunicator (\$27,583 - \$34,680); and, Sr. Public Safety Telecommunicator (\$29,790 - \$37,500).
 5. Ocean County noted that their dispatch center include fire, EMS and police. They have 49 employees holding the following five titles: Public Safety Telecommunicator Trainee (min. \$32,500); Public Safety Telecommunicator (min. \$36,000); Sr. Public Safety Telecommunicator (min. \$39,000); Supervising Public Safety Telecommunicator (min. \$57,768); and Chief Public Safety Telecommunicator (\$40,000 - \$110,000).
 6. Salem County has four position titles and utilizes part-time/on-call positions as well as full-time positions for the first two titles at the same pay rate. Those titles include: Public Safety Telecommunicator Trainee (\$16.68 - \$21.69 an hour); Public Safety Telecommunicator (\$17.70 - \$23.01 an hour); Sr. Public Safety Telecommunicator (\$19.34 - 25.14 an hour); and, Supervising Public Safety Telecommunicator (\$21.77 - \$28.30 an hour).
 7. Somerset County's four position titles are: Dispatch Trainee (\$39,485); Dispatcher I (\$41,460 - \$54,487); Dispatch Trainer (\$45,617 - \$64,694); and, Dispatch Supervisor (\$49,797 - \$75,176).
 8. The data for Warren County was taken from their response to a November, 2012 survey on 9-1-1 county dispatch centers. At that time, their three position titles included: Telecommunicator (\$36,306 - \$57,295); Sr. Telecommunicator (\$40,026 - \$63,130); and, Supervising Telecommunicator (\$45,269 - \$70,000).